Help for Hard Times

United Way’s 2-1-1 has compiled this guide to help people in **Portage County** who are unemployed or struggling financially.

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Can an individual get services or funds from United Way?
United Way refers people in need to organizations in the community that have the expertise to best meet those needs. These organizations determine eligibility and the amount of aid given, usually based on government guidelines or established policies. These guidelines exist to prevent people from taking advantage of the system and still serve as many people as possible. United Way works to bring people and resources together to improve lives in Portage County. We are committed to helping to establish a safety net to meet the needs of our community.

### CHILD CARE ASSISTANCE

**FINANCIAL ASSISTANCE FOR CHILD CARE**

Portage County Health & Human Services  
888-445-1621 (Income Maintenance Call Center)  
715-345-5350 (Health & Human Services)  
Screening and Application also online at:  
https://access.wisconsin.gov/  
Child care assistance for income eligible families that are in work or work-related activities.

**REFERRALS TO CHILD CARE**

ChildCaring  
715-841-9490  
www.childcaring.org  
Provides a list of regulated child care programs based on criteria selected by client, such as hours of operation, staff qualifications, facility type, and ages served.

### ECONOMIC SUPPORT/ PUBLIC ASSISTANCE

**Emergency Services**  
715-344-7438  
Handles requests for emergency assistance and coordinates available resources to meet basic emergency needs such as food, shelter, and transportation.

**Forward Service Corporation**  
715-544-1562  
Emergency Assistance may be available when families with minor children in the household experience financial crisis beyond the caregiver’s control, and an emergency of homelessness, impending homelessness, energy crisis, fire, flood or natural disaster.

**Portage County Economic Support Program**  
888-445-1621 (Income Maintenance Call Center)  
Screening and Application also online at:  
https://access.wisconsin.gov/

Public assistance programs available include BadgerCare Plus, Medicaid, Child Care Assistance, and FoodShare (formerly Food Stamps) for eligible low-income families.

### EDUCATION

**COLLEGES & UNIVERSITIES**

Mid-State Technical College  
715-344-3063  
www.mstc.edu  
U.W. – Stevens Point  
715-346-0123  
www.uwsp.edu

**CONTINUING EDUCATION**

Mid-State Technical College Continuing Education  
715-344-3063  
www.mstc.edu  
MSTC has courses, certificates, and degree programs that teach new skills essential for getting ahead or learning a whole new career. Call or log on for complete course information.

U.W. – Stevens Point Continuing Education  
715-346-3838  
www.uwsp.edu/conted  
UWSP Continuing Education provides credit classes, certificate programs, degree completion programs, non-credit workshops and seminars. Call or log on for complete course information.

### HIGH SCHOOL EQUIVALENCY

**LINK**  
715-344-3063  
www.mstc.edu/student-resources/link  
Provides tuition-free assistance with study skills, math, English, reading, science, career education, ESL, and GED/HSED preparation.

### EMPLOYMENT

**EMPLOYMENT TRAINING, PLACEMENT & SEARCH**

Services available at the Wisconsin Rapids Job Center:  
- Dislocated Worker Office  
  715-422-5000  
  https://dwd.wisconsin.gov/dislocatedworker  
  Counsels workers affected by closing or permanent layoffs.
- **Job Service**  
  715-422-5000  
  Or find jobs on-line at:  
  [https://JobCenterofWisconsin.com](https://JobCenterofWisconsin.com)  
  Help job seekers find employment, identify and market their vocational skills, abilities and interests, and access appropriate educational and training programs as necessary. Offers computer access to allow job seekers to use the Internet in their job search, and printers to do résumés, cover letters, etc.

- **Veterans’ Services**  
  715-422-5000  
  Job placement assistance and case management for at-risk veterans.

- **Wisconsin Division of Vocational Rehabilitation (DVR)**  
  715-422-5000  
  Provides a variety of services designed to help people with disabilities by providing individualized services that include vocational guidance and counseling, and assistive technology.

- **Workforce Innovation & Opportunity Act - WIOA**  
  715-544-1562  
  Funds job-related training programs that may also help pay for tuition, fees, books and supplies for qualifying students.

**FoodShare Employment and Training (FSET)**  
888-445-1621 (For Referral)  
715-345-5925 (Case Manager)  
FoodShare participants may receive job search assistance through the FoodShare Employment & Training Program, which is an employment program attached to the FoodShare Program. Services may include resume development, career exploration, and unpaid work experience. Gas money or bus fare for work search related activities may also be available, as well as help with work related expenses.

**Wisconsin Works (W-2) Program**  
715-544-1562  
W-2 is Wisconsin’s Temporary Aid for Needy Families (TANF) program, which provides employment services and training to help eligible residents get and keep employment.

**STARTING YOUR OWN BUSINESS**

**Cap Services Business Development**  
715-343-7500  
[www.capservices.org](http://www.capservices.org)  
Provides help with business plans, financial planning, and a lease/purchase program for a new facility at below market rate rent.

**Central Wisconsin SCORE**  
715-384-3454  
[www.centralwisconsin.score.org](http://www.centralwisconsin.score.org) (Marshfield)  
Working and retired executives and business owners donate their time and expertise to help current business owners and aspiring entrepreneurs, through both online and face-to-face counseling, advice, and mentoring.

**Portage County Business Council**  
715-344-1940  
[www.portagecountybiz.com](http://www.portagecountybiz.com)  
Offers services to Portage County residents including business development assistance, site selection assistance, and leadership training.

**Small Business Administration**  
800-827-5722 – National  
414-297-3941 – Milwaukee  
[www.sba.gov](http://www.sba.gov)  
Assists, counsels, and protects the interests of small businesses, including offering loans.

**U.W.-Stevens Point Small Business Development Center**  
715-346-3838  
[www.uwsp.edu/conted/sbdc](http://www.uwsp.edu/conted/sbdc)  
Offers management education and counseling for anyone interested in learning to start or operate a small business.

**UNEMPLOYMENT COMPENSATION**

**Unemployment Insurance**  
414-435-7069 (Claims Specialist)  
[www.dwd.wisconsin.gov/uiben/](http://www.dwd.wisconsin.gov/uiben/)  
Provides payments based on work in Wisconsin to eligible workers who are temporarily unemployed.

**FINANCIAL COUNSELING/BUDGETING**

**Family Living Program**  
715-346-1321  
[www.portage.extension.wisc.edu](http://www.portage.extension.wisc.edu)  
Offers free instruction for family members to learn how to manage family finances, through U.W. – Extension.

**Financial Wellness Program of Portage County**  
715-346-1321  
[www.portage.extension.wisc.edu](http://www.portage.extension.wisc.edu)  
Volunteer counselors help determine family income/expenses, develop a spending plan, and address credit use and debt problems, through U.W. – Extension.
Greenpath Financial Counseling  
800-550-1961  
www.greenpath.com  
Provides financial and budget counseling and credit report reviews at no cost. Bankruptcy counseling, housing counseling, student loan counseling, and debt management planning is also available for a fee.

Saint Lawrence Community Services – Financial Counseling  
715-849-3311  
866-849-3311 (toll free)  
www.ccslse.org  
Families and individuals may receive an evaluation of their financial situation, develop a plan, participate in budgeting classes, and financial and bankruptcy counseling, through Catholic Charities.

Local schools and colleges sometimes offer consumer finance courses. Call for current schedules and fees:

- Mid-State Technical College  
  715-344-3063  
  www.mstc.edu

- U.W. Stevens Point  
  715-346-0123  
  www.uwsp.edu

FOOD

COMMUNITY MEALS

Place of Peace  
715-252-7860  
www.wisconsineci.org  
1948 Church St., Stevens Point  
Serves a community meal weekly on Thursdays at 5pm at Downtown Mission Church.

The Salvation Army  
715-341-2437  
www.salvestevenspoint.org  
1600 Briggs St., Stevens Point  
The Hope Center provides 3 community meals daily: breakfast served 6:30-7:00am, lunch at Noon, and dinner at 5:30pm.

FOOD ASSISTANCE PROGRAMS

FoodShare (formerly Food Stamps)  
888-445-1621 (Income Maintenance Call Center)  
Screening and Application also online at:  
https://access.wisconsin.gov/  
Provides a debit card for eligible applicants to use in most grocery stores to purchase food.

WIC (Women, Infants & Children Nutrition Program)  
715-345-5350  
Food vouchers are issued for the purchase of food that meets the nutritional needs of young children and their mothers, through Portage County Health & Human Services.

FOOD PANTRIES

Interfaith Food Pantry  
715-347-2689  
2810 Post Rd., Plover  
Food pantry that serves individuals and families in Portage County. Distributes on the 2nd and 4th Tuesday of the month from 5-8pm.

New Hope Community Church Food Pantry  
715-630-2612  
www.newhopecommchurch.org  
117 W. 2nd St., Junction City  
Community food pantry opens the 2nd and 4th Sunday of the month, Noon-1pm for Junction City area residents.

Portage County Mobile Pantry  
715-341-9922  
Delivers a supplemental supply of groceries to rural residents in need the 2nd and 4th Thursday of the month.

Rosholt Food Pantry  
715-570-3045  
247 Depot St., Rosholt  
Donated food distributed to Rosholt-area residents in need on the 1st and 3rd Monday of the month, 3-5pm, at the Rosholt Clinic Building.

St. Paul’s Food Pantry  
715-344-5660  
www.stpaulequips.com  
1919 Wyatt Ave., Stevens Point  
Pantry at St. Paul’s Lutheran Church may provide assistance based on interview which shows an immediate need and plan for long term resolution, open Tuesday and Thursday 10am-2pm.

St. Vinnie’s Food Pantry  
715-344-7395  
www.stvinniesthriftstore.com  
2124 Rice St., Stevens Point  
Distributes donated and TEFAP foods (formerly Government Commodities) each Tuesday, 10:30am-2:30pm. Low-income Portage County residents may be served twice/month.
The Salvation Army  
715-341-2437  
www.sastevenspoint.org  
1600 Briggs St., Stevens Point  
The Hope Center provides food assistance on  
Saturdays, 10am-1pm.

TRACK – Tomorrow River Area Communities Kitchen  
715-824-5615  
293 S. Main St., Amherst  
Food pantry at Peace Lutheran Church for  
families in need who live in the Tomorrow River School District, Monday 8-10am and Thursday 5-7pm.

To learn if there are other FOOD RESOURCES in  
your area, contact United Way’s 2-1-1:  
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7  
- Text your zip code to 898-211 Monday-Friday  
8am-4pm. Standard message and data rates may apply.  
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1  
  Monday-Friday 8am-12 Noon.  
- Email askus@unitedwaymc.org. Email  
  answered Monday-Friday 8am-5pm.

HEALTH SERVICES

FITNESS & WELL-BEING

Stevens Point Area YMCA  
715-342-2980  
www.spyymca.org  
Offers fitness equipment and classes based on  
sliding fees for income-eligible families and free  
30-day passes for locally newly displaced  
workers who have lost a full-time job.

HEALTH SCREENINGS

Blood Pressure Screening  
715-346-1401  
Volunteers provide blood pressure screening at  
the Lincoln Center on the 1st, 3rd and 4th  
Thursday of each month 10am-Noon, and the 2nd  
Wednesday of each month 10:30-11:30am.

Public Health Intake & Referral  
715-345-5350 (leave a message for return call)  
www.co.portage.wi.us/  
Public health nurses at Portage County Health &  
Human Services answer public health-related  
questions, make health assessments and  
referrals.

Wisconsin Well Woman Program  
715-345-5712 ext 6  
www.co.portage.wi.us/hhsd/  
Income-eligible, uninsured, or underinsured  
women between the ages of 45 and 64 may have  
mammograms, pap tests, pelvic exams, and  
certain other health screenings.

MEDICAL & DENTAL CARE

At Portage County Health & Human Services:  
- BadgerCare Plus Programs  
  888-445-1621 (Income Maintenance Call  
  Center)  
  Screening and Application also online at:  
  https://access.wisconsin.gov/  
  Public health care coverage for eligible  
  Wisconsin residents.

- Community Health Services  
  715-345-5350  
  Provides public health services for all ages,  
  including immunizations, school health  
  services, prenatal/postnatal visits for high-  
  risk mothers, and communicable disease  
  control.

- Wisconsin Well Woman Program  
  715-345-5712 ext 6  
  Income-eligible, uninsured, or underinsured  
  women between the ages of 45 and 64 may  
  have mammograms, pap tests, pelvic exams,  
  and certain other health screenings.

Family Health/ La Clinica Dental Center  
715-997-9802  
www.famhealth.com  
Dental clinic provides general dentistry services  
on a sliding fee scale.

Family Health/La Clinica  
920-787-5514 (Wautoma)  
800-942-5330 (toll free for patients)  
www.famhealth.com  
A comprehensive Community and Migrant Health  
Center that provides bilingual (English/Spanish)  
medical for underserved people in Portage  
County at its Wautoma location.

Health Insurance Marketplace  
800-318-2596  
www.healthcare.gov  
Provides information about health insurance  
options for individuals and families, as well as  
small businesses. Insurance plans available at a  
reduced cost for those who are income-eligible.

HealthFirst Network  
800-246-5743  
www.healthfirstnetwork.org  
Provides reproductive and productive health care  
and education on a sliding-fee scale.
PHYSICIAN REFERALS

Ascension Medical Group  
www.ascension.org/wisconsin

Aspirus Clinics  
800-847-4707  
www.aspirus.org

Marshfield Clinic  
www.marshfieldclinic.org/doctors

PRESCRIPTION DRUG ASSISTANCE

Emergency Services  
715-344-7438  
Provides referrals for assistance for those who are unable to pay for needed prescriptions in an emergency situation.

FamilyWize Prescription Drug Discount Card  
800-222-2818  
www.familywize.org  
These cards are used to get immediate savings on prescription drugs at participating pharmacies for people who have no health insurance, during deductible periods, and for prescription medicine not covered by health insurance, Medicare, and other benefit plans.

NACo Prescription Discount Card Program  
877-321-2651  
www.nacorx.org  
Portage County’s discount card program helps residents regardless of age, income, or existing health coverage, with prescription drug costs that aren’t covered by insurance.

NeedyMeds Website  
800-503-6897  
www.needymeds.org  
NeedyMeds is a non-profit service that helps people who are unable to afford medicine or health care costs find assistance programs at no cost to them.

Partnership for Prescription Assistance  
888-477-2669  
www.PPARx.org  
Helps patients lacking prescription coverage get the medicines they need for free or at lower costs.

HELP FOR ADDICTION

ALCOHOL & OTHER DRUGS

Al-Anon  
888-425-2666  
www.area61afg.org  
Group meetings for relatives and friends to help them work through the effects of living with a relative’s or friend’s problem drinking.

Alcoholics Anonymous  
888-292-6677  
www.aawidistrict04.org  

Ascension Saint Michael’s Behavioral Health  
715-344-4611  
www.ascension.org  
AODA services for chemically dependent people and their families, including mental health counseling, outpatient day treatment and continuing care support. A residential treatment center is also available.

Narcotics Anonymous  
920-232-9615  
www.wisconsinna.org/members/area-services  
Offers recovery from the effects of addiction through working a 12-step program. Call or log on for current information about local meeting times and places.

Wisconsin Addiction Recovery Helpline  
833-944-4673 or 2-1-1  
https://211wisconsin.communityos.org/addiction-helpline  
Free, confidential resource for finding substance abuse treatment and recovery services.

GAMBLING

Greater Stevens Point Gamblers Anonymous  
www.gamblersanonymous.org  
Gamblers Anonymous (GA) meets weekly to provide self-help and support for people to overcome gambling. Check website for local meeting times.

Wisconsin Council on Problem Gambling  
800-426-2535  
www.wi-problemgamblers.org  
Information and referral for compulsive gamblers and their loved ones.

SMOKING & TOBACCO USE

First Breath  
715-342-7750  
www.ascension.org/wisconsin  
Prenatal care providers provide education and support services for pregnant women who desire to quit smoking.

Wisconsin Tobacco Quit Line  
800-784-8669  
www.ctri.wisc.edu/quit-line/coaching  
Free telephone coaching and other information about quitting methods, medications, quit plans and tips.
**HOUSING**

**EMERGENCY SHELTER**

Community Warming Center  
715-252-7860  
www.wisconsineci.org  
Provides a warm place for adults to sleep during the winter months only, November 1-April 1. Check in time is 8:30-9pm at Frame Memorial Presbyterian Church.

Domestic Violence Shelter  
715-343-7125  
800-472-3377 (toll free)  
www.capservices.org  
Temporary shelter and other confidential services for those affected by domestic abuse, and their children.

The Salvation Army Hope Center  
715-341-2437  
www.sastevenspoint.org  
Short term shelter for people who have no other place to stay, as long as they are not under the influence of drugs or alcohol and do not have any sexual offenses.

**FORECLOSURE ASSISTANCE**

Catholic Charities Mortgage Delinquency and Foreclosure Prevention  
715-849-3311  
Provides in-person or telephone counseling to homeowners who are at risk of losing their home to foreclosure.

Homeowner's HOPE™ Hotline  
888-995-4673  
www.995hope.org  
Provides free telephone credit counseling to help homeowner’s facing foreclosure.

Making Home Affordable Website  
www.makinghomeaffordable.gov  
Information about federal programs available to help avoid foreclosure.

**RENT & MORTGAGE ASSISTANCE**

Catholic Charities – Saint Lawrence Community Services  
715- 849-3311 or 866- 849-3311  
www.cclse.org  
Program participants receive case management services that may lead to rent payment assistance.

Emergency Services  
715- 344-7438  
Handles requests for emergency rent or mortgage assistance for low-income individuals and families makes referrals to other programs for assistance.

Forward Service - Emergency Assistance Program  
715- 544-1562  
Needy families with a child, who have a current emergency of homelessness, impending homelessness, energy crisis, fire, flood or natural disaster, may apply to receive Emergency Assistance to help keep their home.

Rural Housing  
888-400-5974  
One time funding for rent or mortgage is available to low income individuals and families on a case by case basis.

**LEGAL SERVICES**

**FREE LEGAL AID**

Justiceworks, Ltd.  
715-344-3677  
www.justiceworksltd.org  
A volunteer network of Portage County residents coordinates services that help with court forms and the legal process with family law issues, and professional mentoring for reintegrating high-risk offenders back into the community.

Portage County Legal Aid Society  
715-344-3677  
Legal aid office for low-income residents provides brief answers to legal questions and legal representation.

Wisconsin Judicare  
800-472-1638  
www.judicare.org  
Legal aid office in Wausau serves low-income Portage County residents in certain non-criminal cases.

**LABOR LAWS & STANDARDS**

Employment Complaint Process  
715-261-8747  
Complaint Specialist at the Job Service in Wausau answers questions regarding employment issues & concerns, provides complaint forms, and processes employment-related complaints.

U. S. Department of Labor - Wage/Hour Division  
866-487-9243 (National Helpline)  
www.dol.gov/whd  
Administers and enforces Federal labor laws, including minimum wage, overtime, and child labor laws.
Wisconsin Department of Workforce Development - Equal Rights Division
608-266-6860 (Madison)
www.dwd.wisconsin.gov

Administers Wisconsin's Fair Employment Law, which prohibits discrimination against any person on the basis of ancestry, color, creed, national origin, race, sex, disability, arrest or conviction record, age, marital status, sexual orientation, use of lawful products or membership in the military reserve. Also administers Wisconsin's Family and Medical Leave Act, and handles complaints for unpaid wages.

**LAWYER REFERRAL**

Lawyer Referral & Information
800-362-9082
www.wisbar.org
Legal hotline refers callers to a lawyer that specializes in the specific type of legal situation the client is looking for.

Modest Means Referral Program
800-362-9082
www.wisbar.org
Individuals whose income is too high to qualify for free legal aid but too low to pay an attorney's regular fees can be referred to an attorney who has agreed to offer reduced fees.

**MATERIAL RESOURCES**

**PERSONAL NEEDS & HOUSEHOLD GOODS**

Community Thrift Store (formally St. Vinnies)
715-344-7395 (Thrift Store)
715-344-7438 (Emergency Services)
Clothing is available to anyone in need by contacting Emergency Services.

Emergency Services
715-344-7438
Screens applicants for referrals to programs that can help provide material goods such as furniture, appliances, and other household items, including clothing, diapers, and school supplies.

Kids Closet
smileforchristssake@yahoo.com
1948 Church St., Stevens Point
Provides clothing for infants and children at no charge each Thursday, 2-6pm at Downtown Mission Church. Baby bottles, crib sheets, diaper bags, etc. may also be available.

Portage County Dressed to Work Association
715-572-1200
Provides no-cost clothing, accessories, appropriate attire selection for lower income individuals who are interviewing and entering the workforce. Applicants should contact their caseworker or community agency worker for a referral.

**THRIFT SHOPS**

Community Thrift Store (formally St. Vinnies)
715-344-7395
2124 Rice St., Stevens Point

Dime and Dollar Thrift Store
715-341-0562
3268 Church St., Stevens Point

Goodwill Industries
715-544-6637
1017 Commons Circle, Plover

Goodwill Industries
715-345-0311
5373 Hwy 10 E., Stevens Point

Consignment Stores also sell pre-owned items. They are listed in the Yellow Pages.

To learn if there are other MATERIAL RESOURCES in your area, contact United Way’s 2-1-1:
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1 Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

**MENTAL HEALTH SERVICES**

**INDIVIDUAL, FAMILY & MARRIAGE COUNSELING**

For information, call United Way’s 2-1-1:
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
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- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.
**SUPPORT GROUPS**

For information, call United Way’s 2-1-1:
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
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  Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

**TELEPHONE COUNSELING & CRISIS INTERVENTION**

Family Crisis Center Hotline
(24 hours/day, 7 days/week)
715-343-7125
800-472-3377 (toll free)
www.capservices.org
This hotline, a program of CAP Services Family Crisis Center, provides telephone counseling for Portage County residents experiencing a domestic abuse crisis.

Hopeline – Text Crisis Line
741741 – Text Short Code
Confidential crisis text service dealing with problems such as: suicide, depression, family issues, and school problems.

Mental Health Navigation Program
715-343-7104
www.capservices.org
This is a program of CAP Services that provides people experiencing mental health issues help with identifying providers and services, accessing community services, and advocacy.

Portage County Crisis Intervention Services
(24 hours/day, 7 days/week)
866-317-9362 (toll free)
www.co.portage.wi.us/
Health & Human Services provides support services to individuals involved in emergency mental health situations.

*If you are in a mental health emergency, or need to talk to a counselor right away, call Portage County Crisis Intervention Services at 866-317-9362, 24 hours a day. If you are in a domestic violence crisis, call the Family Crisis Center Hotline at 715-343-7125, 24 hours a day; long distance callers may call toll-free 800-472-3377.*

**PUBLIC INTERNET ACCESS**

Portage County Public Library
www.pocolibrary.org
Offers public computers for word processing, internet access, and electronic searching. Find out more from your local branch:
- Almond 715-366-2151
- Plover 715-341-4007
- Rosholt 715-677-4512
- Stevens Point 715-346-1544

The Job Center
715-422-5000
Provides computers for job-seekers to work on résumés and cover letters, and to research job openings on the internet.

**SPECIAL POPULATIONS**

**MILITARY FAMILIES**

Armed Forces Emergency Services
877-272-7337
www.redcross.org
The American Red Cross works with military aid societies to help meet emergency financial needs when an urgent personal or family crisis arises for persons on active duty in the military.

Army Community Service
608-388-3505
www.mccoy.armymwr.com
Services at Fort McCoy for Army families include family advocacy, and information about deployment/mobilization, relocation, employment, and financial readiness.

Family Assistance Center
800-292-9464 (Hotline)
www.wisconsinmilitary.org/fac/
Family Assistance Centers provide services such as, crisis intervention, community information, and emergency financial services.

Operation Homefront
800-390-4643
www.operationhomefront.org
Provides emergency assistance to active military and the families they leave behind, and to wounded warriors when they return home. Includes help with auto repair, home repair, food assistance, vision care, and financial assistance.

Stevens Point Area YMCA
715-342-2980
www.spymca.org
The YMCA offers free memberships for local families of deployed military.
**Wausau Vet Center**
715-842-1724  
www.vetcenter.va.gov  
Provides readjustment services for returning war veterans and their family members.

**VETERANS**

Disabled American Veterans Van  
608-504-1313  
Volunteer drivers transport veterans to medical appointments at V.A. facilities. Please call to schedule.

Portage County Veterans Service Office  
715-346-1310  
www.co.portage.wi.us/veterans  
Provides information, counseling, and assistance in obtaining state and federal veterans benefits and entitlements.

Veterans Administration Clinics  
608-372-3971 (Must call Tomah in advance to enroll)  
Provides primary medical care for Portage County veterans at the Wausau and Wisconsin Rapids locations.

Veterans’ Services  
715-422-5000  
Job placement assistance and case management for veterans, at the Wisconsin Rapids Job Center.

Wausau Vet Center  
715-842-1724  
www.vetcenter.va.gov  
Readjustment services for returning war veterans and their families.

**TRANSPORTATION SERVICES**

Central Transportation  
715-341-4490  
www.stevenspoint.com/transit  
Coordinates city bus services in the Stevens Point area, both fixed bus routes and Paratransit Services for those with disabilities.

Plover Shared-Ride Taxi  
715-342-1313  
Government funded, shared-ride taxi services for any trip that is within, ends, or originates within a 5 mile radius of the Village of Plover (includes Stevens Point).

To learn about other TRANSPORTATION SERVICES in your area, contact United Way’s 2-1-1:
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1  
  Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

**UTILITY & ENERGY ASSISTANCE**

**UTILITY ASSISTANCE**

Catholic Charities – Saint Lawrence Community Services  
715-849-3311 or 866-849-3311  
www.cclse.org  
Program participants receive case management services that may lead to utility payment assistance.

Emergency Services  
715-344-7438  
Handles requests for emergency utility assistance for low-income individuals and families and makes referrals to other programs for assistance.

Energy Services of Portage County  
715-344-5999  
Financial assistance for gas, electric, or heating fuel bills for income-eligible Portage County residents. Provides a one-time energy grant per heating season, as well as crisis funding for those facing a disconnection.

Forward Service - Emergency Assistance Program  
715-544-1562  
Needy families with a child, who have an impending energy crisis, fire, flood or natural disaster, may apply to receive Emergency Assistance to help keep pay their past due utility bill.

**WEATHERIZATION**

Focus on Energy  
800-762-7077  
www.focusonenergy.com  
Offers cash-back rewards for the purchase and installation of qualifying home heating equipment.
Weatherization Program
715-343-7145
www.capservices.org
Weatherization services help reduce a household’s heat bill by providing measures such as attic and wall insulation, reducing air leakage, water heater conservation measures, and heating system repair or replacement for qualified households, through CAP Services.

For information about weatherization assistance through Community Development Block Grants, contact United Way’s 2-1-1:
- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1 Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.
We’re here any time you don’t know where to turn for help.

2-1-1

Get Connected. Get Help.™

Get Help
When you need information about community services, or are looking for help with a personal or family matter, United Way’s 2-1-1 will answer your questions about what’s available, who to contact for the details you want, and how to take the next step toward solving your problems or meeting your needs. Need Help?

- Dial 2-1-1, 715-848-2255, or 800-922-5590 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1 Monday-Friday 8am-12 Noon.
- Email askus@unitedwaymc.org. Email answered Monday-Friday 8am-5pm.

Give Help
Want to volunteer to serve a meal, support grieving families, or help out during a disaster? Want to donate items to a program that helps abused children or homeless families? Want to Give Help?

- Dial 2-1-1, 715-848-2255 or 800-922-5590, 24/7
- Text your zip code to 898-211 Monday-Friday 8am-4pm. Standard message and data rates may apply.
- Online chat at www.unitedwaypoco.org/united-ways-2-1-1 Monday-Friday 8am-12 Noon.
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